



HAWAII
Independent Physicians
ASSOCIATION

Mission

Physicians helping physicians through education, support, and leadership to better care for the people of Hawai'i.

Vision

To preserve independent practice by creating an engaged, connected health community that empowers our physicians and their patients.

Value

Help independent practices achieve their potential, succeed as a business, and continue to deliver high quality care for patients and the community while maintaining personal and professional satisfaction.

2023 Key Focus Areas

- Optimizing revenue for practices
- Sustainability/growth of practices through new payment models
- Delivering hands-on, high-quality practice support to PCPs in capitated arrangements with HIPA
- Providing practice planning options for new and retiring physicians
- Recruitment of new independent physicians across Hawaii
- Empowering physicians with actionable data

Contracts Available

HMSA Payment Transformation

- 54 participating PCPs
- Approx. 39,600 attributed lives

MDX MA (United/Humana)

- 39 participating PCPs
- Approx. 3,100 attributed lives

ACO REACH (Medicare FFS)

- 12 participating PCPs
- Approx. 1,200 attributed lives

1,150+

Number of
Hawaii IPA
Members

Maui Services

- Specialty Clinic space rental for specialists visiting Maui
- Expanded specialty care access (e.g. orthopedics, high-risk OB, dietetics, and IVF)
- Referral coordination hub

IPA Member Benefits

- Malpractice coverage discount
- Provider education
- Access to physician loan and valuation programs
- Health and fitness program discounts
- Additional services, programs, and discounts



www.Hawaiiipa.com

Call: 808-524-4041

E-mail: administration@hawaiiipa.com



Hawaii IPA Menu of Practice Support Services For Capitated Programs

For Providers and Staff:

- **In Office Support:** Our aim is to decrease administrative burden on your office! Our liaison can help with: pre-visit planning (chart prep), supplemental data research & entry, call campaigns for quality measures, scheduling of annual exams, workflow support, office organization, and more.
- **Billing Support:** Let us work with you to establish the easiest reporting workflow. We can work to create superbills, billing templates, and research issues your office might have with claims displaying in Coreo or the MDX Core portal.
- **Quality Measure Support:** We want to support you meet your annual quality measure goals! This includes providing your office quality reports to track your progress on your measures, developing a plan with you and your staff to maximize your incentives, and working with delegated staff from HMSA and MDX with call campaigns or scheduling support to coordinate with your patients to close their gaps.
- **Documentation & EHR Training:** We work with your office to ensure that documentation will meet any potential audits, train on documentation best practices, and create visit templates tailored for your documentation preferences. Unsure that you are using your EHR to the most of its capability? Ask us! We can review your systems and let you know any potential areas of improvement.
- **Call and Email Triage Support:** Have an issue or question regarding the capitation program (PT or RACP), program portals (i.e. HMSA's Coreo, MDX's Core Portal, HIPA's data platform, etc.), attribution, your payments or more? Call and or email your physician liaison and we will track and document all issues through to resolution and keep you informed along the way.
- **Attribution Checks:** Hawaii IPA conducts attribution reviews on a monthly basis, checking the validity of anyone who drops off your panel, & adding back those who are eligible.
- **Payment Checks:** Hawaii IPA continually reviews payment calculations, attribution, and other determinations that come out from the payer to ensure things were calculated correctly. If we find any errors, we work with your office to appeal any decisions to ensure that there is no financial penalty passed down.
- **Quality News and Updates via Email:** Quality Bulletin providing you with timely Payment Transformation and/or RACP updates, upcoming event/webinar details, HIPA offerings, and more!
- **Hawaii IPA Directory:** For quick checks of in-network providers of HIPA's HMO network, Hawaii IPA maintains an online directory for patients and providers www.hawaiiipa.com/directories.

Practice support services are tailored to meet individual office needs. Additional practice support services may be available depending on program participation.